



FRESNO COUNTY FIRE

PROTECTION DISTRICT

Honor, Integrity, Cooperation & Professionalism

MEMORANDUM

Date: 02/13/2024
To: Board of Directors
Attn: John Arabian, President
From: Fire District Staff
Subject: Creation of the *2023 Annual Report*

BOARD OF DIRECTOR'S BRIEFING PAPER

ISSUE:

Staff is asking the Board of Directors to authorize the finalization and implementation of the 2023 Annual Report.

BACKGROUND:

The Board requested the creation and distribution of the Annual Report.

DISCUSSION:

The District creates a report that highlights the accomplishments and showcases, at a high level, the issues and impacts that occurred during the past year related to the Fire District.

ALTERNATIVES:

1. The Board requests adjustments to the version and a new draft will be presented at a future meeting for a vote of approval.
2. The Board votes to stop creating and distributing Annual Reports.


IMPACTS (Consider potential consequences related to each of the following areas of concern for proposed alternatives):

- Fiscal - No known costs outside of already approved budget line items.
- Operational – No Known Impacts
- Legal – No known impacts
- Labor - No known impacts
- Sociopolitical – Increases awareness of the District to external stakeholders and audiences
- Policy – No known impacts
- Health and safety – No known impacts
- Environmental – No known impacts
- Interagency - Increases awareness of the District to stakeholders and audiences

RECOMMENDATION:

Staff is recommending that the Board of Directors approve the implementation and distribution of the *2023 Annual Report* as written.

APPROVED:

DocuSigned by:

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Ryan Michaels, Division Chief

2/13/2024

Date



2023

FRESNO COUNTY FIRE PROTECTION DISTRICT
— ANNUAL REPORT —



HONOR - INTEGRITY - COOPERATION - PROFESSIONALISM



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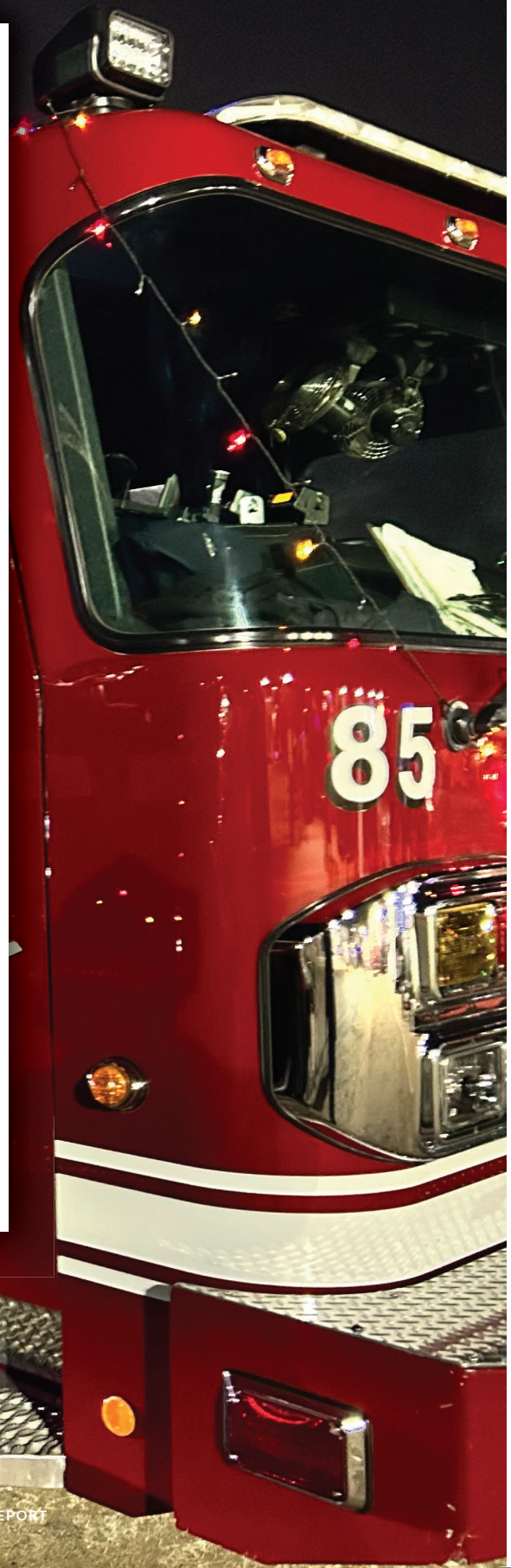
DARRYL MENDES
DIRECTOR

EXECUTIVE STAFF

DUSTIN HAIL
FIRE CHIEF

RYAN MICHAELS
OPERATIONS CHIEF

JOSH CHRISMAN
ADMINISTRATIVE OFFICER





LETTER FROM **CHIEF DUSTIN HAIL**

I am honored to present the Chief's Message for the Annual Report for CAL FIRE / Fresno County Fire Protection District. As we reflect on the past year, it is evident that our dedicated team has made significant strides in enhancing our capabilities and services to better serve our community.

One of the notable highlights of the year was our exemplary response to the winter storms that swept through our region in early 2023. CAL FIRE / Fresno County Fire Protection District was called into action to manage and mitigate the impact of severe weather conditions. Our personnel worked tirelessly to ensure the safety of residents, provide emergency services, and assist in rescue operations. The dedication and resilience demonstrated by our firefighters during this challenging period showcased the unwavering commitment to the well-being of our community.

In addition to our response to the winter storms, I am pleased to announce the successful completion of the remodel and addition of Fire Station 71 in the City of Parlier. This project represents a significant investment in our infrastructure, allowing us to enhance our response times and better address the evolving needs of our growing community. The upgraded Fire Station 71 now stands as a testament to our commitment to excellence in fire protection and emergency services.

Furthermore, I am excited to share that we have awarded the contract for the construction of the newest fire station in our district, Fire Station 72, to Zumwalt Construction. This strategic development is a crucial step forward in bolstering our capacity to respond effectively to emergencies in the Millerton Lake area of Fresno County. The addition of Fire Station 72 will not only improve our coverage but also contribute to the overall safety and well-being of the communities we serve.

As we look ahead, the Fresno County Fire Protection District remains steadfast in its mission to provide all persons who work, travel, or reside within the Fire District the protection of life, property, and environment. We are grateful for the support of our community and the dedication of our personnel who work tirelessly to ensure the highest level of service.

It is our responsibilities to safeguarding our community, and we look forward to another year of service and commitment in 2024.

DUSTIN HAIL
Fire Chief



HISTORY OF THE DISTRICT



19 61
Left to right: Eugene Cobb - Larry P. Goldsmith
Paul J. Essick - William V. Lawton - Leonard F.
Van Wormer - here Self



The Fresno County Fire Protection District was established in 1949 after a series of large devastating fires. Residents formed what was then called the Mid Valley Fire Protection District. The first fire station was constructed at the current Fresno County Fairgrounds at Cedar and Butler Avenues. The Fire District staffed and responded from this single station serving the entire District.

In 1950, under the leadership of William Pennington, State Forest Ranger IV, the Mid-Valley Fire Protection District joined what was then the California Division of Forestry and the Unit Headquarters was moved from the Fresno County Fair Grounds to the newly completed facility at Highway 180 and Academy Avenue in Sanger.

In 1978, the Fig Garden Fire Protection District contracted with the Department of Forestry for fire protection services, and in the early 1980's the Friant and Table Mountain Volunteers were added. The cooperative agreements between these entities were consolidated in the early 1990's under the name Fresno County Fire Protection District.



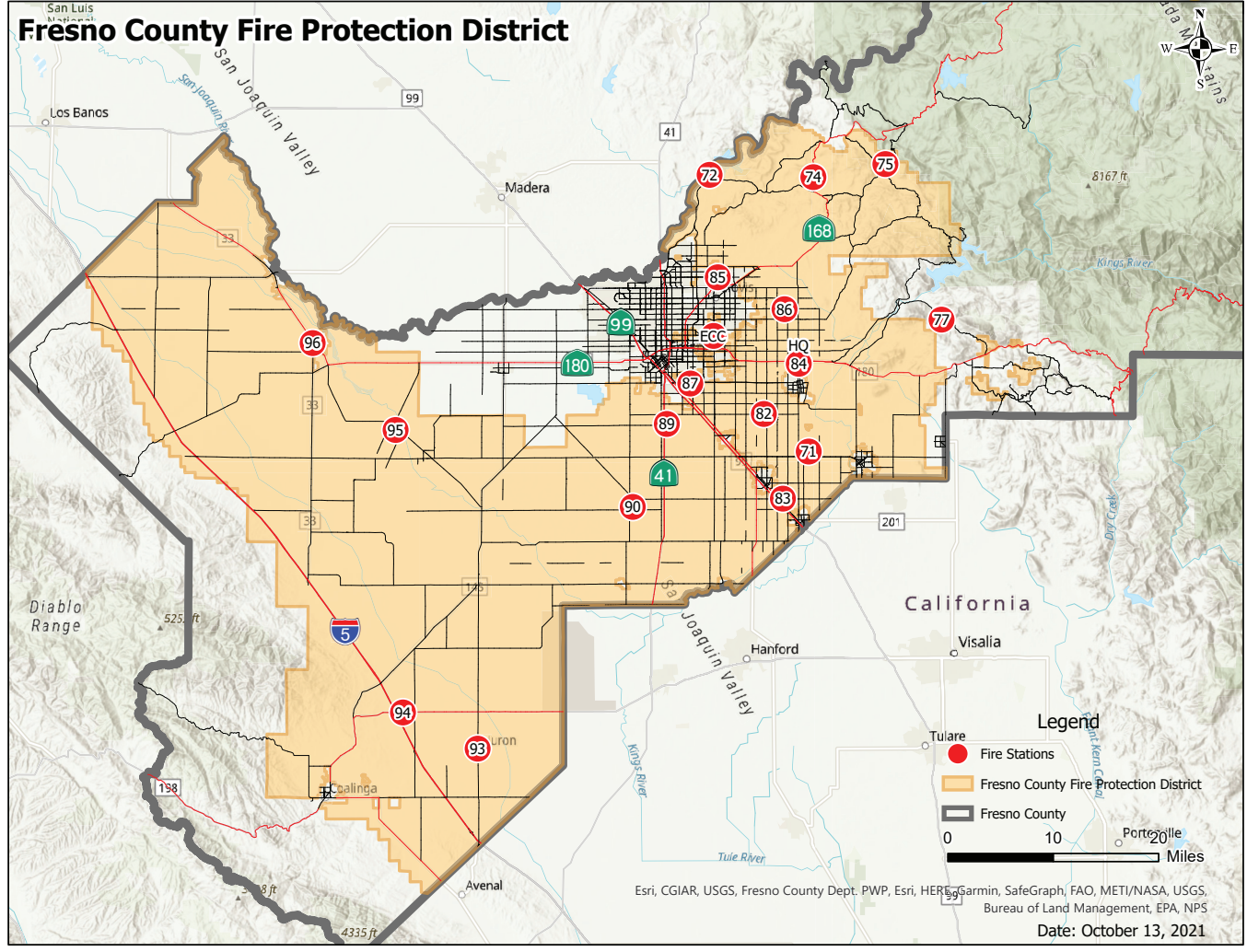
Today, five (5) Special Districts provide fire protection to the unincorporated areas of Fresno County. The Fresno County Fire Protection District is the largest of these five (5) Districts covering 2,655 square miles, or over 50% of the County which includes the Cities of Parlier, Mendota, Huron, San Joaquin and the rural communities of Tranquillity, Del Rey, Caruthers, Easton, Malaga, Friant, Cantua Creek, Calwa, Prather, Sand

Creek, Tarpey Village and Wonder Valley. Under an MOU signed with the County of Fresno in 2018, the District assumed operational responsibility for the unprotected areas of the County, in effect becoming the jurisdictional authority for those areas. As part of the agreement, the District also provides support to five true Volunteer Fire Companies in Eastern Fresno County.

The Fresno County Fire Protection District, in cooperation with the California Department of Forestry and Fire Protection (CAL FIRE), provides all risk emergency services from 17 District Fire Stations, 15 career staffed and 2 paid call fire fighter stations. The District operates with 37 fire fighters on duty daily, plus Chief Officers, prevention staff, emergency communication operators, as well as other staff that help support the mission. The District is directly responsible for approximately 2,655 square miles and 220,000 people. The District provides all risk emergency response, fire prevention, education, and code enforcement services.



DISTRICT MAP



FCFPD VISION

FCFPD embraces strong partnerships with the community and other public safety service providers to reliably deliver the highest quality emergency response services in a fiscally sound and sustainable manner.



FCFPD MISSION

FCFPD provides all persons who work, travel, or reside within the Fire District the protection of life, property, and environment.



FCFPD
VALUES

HONOR

INTEGRITY

COOPERATION

PROFESSIONALISM





HONOR

We are loyal, proud and respectful of our profession, our leaders, our Unit, our Department, and the people we serve.

INTEGRITY

We are honest, reliable, and adhere to high moral standards. We demonstrate and encourage the highest ethical behavior. Our word is our bond.

COOPERATION

We constantly seek opportunities to make improvements in our jobs, support new ideas, encourage partnerships and develop positive working relationships with our cooperators. Together we are stronger.

PROFESSIONALISM

We strive to be the best at what we do. We perform our jobs to the highest degree of skill and competency.

DISTRICT OPERATIONS



Demand increased in 2023 as expected. However, the percent of increase in call volume, considering we took steps to reduce the impact, was more than anticipated. We knew we would be unable to increase the amount of apparatus available to respond to emergencies during 2023, so the only way to maintain reliability or potentially increase our response capacity, was to adjust the calls we responded to. We were one of a few fire department agencies in the central valley that responded to priority 3 calls for service. These calls are categorized by the EMS authority and prioritized by number. The higher the number, the lower the risk to the patient. Priority 1 calls for example, are calls that the ambulance would respond with the lights and siren on, whereas priority 3 calls they come as quickly as possible, but without emergency lights. The EMS unit will also divert to a higher priority call if they get identified as the closest resource to the new emergency. If our fire apparatus were at scene of a call, and the EMS unit gets diverted, our commitment time would be extended, because we cannot leave the patient once on scene, and the EMS unit would typically be coming from a further distance. As long as the priority of the incident remained lower than the new call for service, the cycle of EMS unit's diverting to the new call could continue. While committed to the original call, our unit would not be available for any new medical or fire emergencies. Because of these factors, we decided to only respond to priority 1 and 2 calls for service, eliminating several thousand calls for service annually. The goal is



to ensure our apparatus are available when the true emergency is declared. In total Fresno County Fire (FCO) responsible for and or responded to 15434 emergency calls for service. Again, even after eliminating several thousand low priority calls for service, this is an increase of 3.67% from 2022. Calls for service that were handled by automatic aid partner agencies have been included in these numbers. Calls responded to by FCO outside of our jurisdiction to assist another agency were also included. The percent of growth in assist calls also increased in 2023. The busiest station in FCO was Station 87 that is located in South Fresno near Jensen ave and Maple ave. Ladder 87 and Squad 87 share the burden of response demands from this facility. The busiest single engine was Engine 71 from Station 71 in the City

of Parlier. Though demand was up in FCO, we were unable to secure the funding to reimplement the staffing of Water Tender 86 in the northeast portion of the District. The requirement to implement staffing models representing 3 people per seat assignment for every apparatus in FCO by November of 2024, required budget allocations to eliminate staffing shortages, rather than increase an operational asset. Budget gaps continue to be evaluated and new funding opportunities or increases in efficiencies to assist in closing the gap are continually assessed.

During the 4th quarter of the year we also adjusted what is required to respond to several different call types. With the goal to increase efficiencies both in the dispatching of the emergency, as well as in the mitigation of the incident, new call types were created and or old call types were adjusted, to meet the current mission. We will continue to evaluate the success of these adjustments and update the response matrix as needed in the future to ensure the best use of resources and service to the public.

As call volume continues to increase, so does the demand on available airtime on associated command and tactical channels. We allotted funds into the fiscal year 23/24 budget, but securing the licenses associated with the new channels that will work with our network has proven to be difficult. The goal is to secure two new command and two new tactical channels for use throughout FCO. Several concepts have been finalized, but timing and funding will determine the final implementation plan. The funding in the current budget is not enough to secure 100% of all the sites for all the new channels. Grant funding as well as a phased in approach are being considered. When two or more emergencies occur at the same time within FCO, the use of a single command channel over 2500+ square miles on multiple different tone, means several people may attempt to use the same radio channel at the same time, thus covering up one of the other transmissions. The addition of new channels will increase available airtime, reducing dramatically the amount of radio traffic that is covered by other apparatus, making the response and mitigation of emergency incidents safer for all personnel involved, as well as more efficient, thus increasing the potential for more positive outcomes.



As technology continues to advance, we continue to strive to ensure we evaluate the potential for these new technologies to assist us in meeting our mission. One such example that was implemented in 2023 was the use of Tablet Command. Some of the highlights of this platform is the ability to track resources, communicated resource status with Computer Automated Dispatching (CAD), communicate new call information, and most importantly the ability to manage resources assigned to emergency situations. Historically, accountability on the fire has been completed by hand. Typically on paper or dry erase board. Sometimes the use of plastic name tags assisted in accountability systems. All of these have limitations and required the end user to account for documentation of the assignment, timing, and movement of the resources. Tablet command has reduced the time between creating the call and the notification to the field of the pending emergency. It has increase situational awareness for all associated personnel, especially chief officers and or the Unit Duty Chief responsible for managing the emergencies. Functionally continues to increase in the system and we plan to continue to implement the platform on more apparatus in 2024. Currently the only personnel using the full functionality of the system are chief officers.

With the anticipated expansion of several state funded chief officer positions, the need to adjust the unit call signs of several district positions was necessary. What was once Battalion 4315, Battalion 4316, Battalion 4317, Battalion 4318, and Division 4301, is now Battalion 71, Battalion 81, Battalion 91, Battalion 99, and Division 100 respectfully. The new numbers fall in line with the Fresno County Operational Area Agreement and response plan for resource identification for Fresno County Fire. These adjustments gives both agencies the most flexibility for new positions, but it was hard to part ways with the traditional identifiers and associated legacies of the call signs.

Several new pieces of equipment were added to the compliment of tool options for apparatus and responding staff. This included bags specifically designed to carry the gear needed for the treatment of dozens of patients with traumatic injuries at the same time. It also included modesty kits to be used by patients when the removal of their clothing is required because of exposure to chemicals or other substances and emergency decontamination is necessary.



A significant adjustments to article 10.1 of the California Code of Regulations went into effect associated with fire fighter personnel protective equipment (PPE). The OSHA requirement applies NFPA 1851 standards implementing rules on several fronts. First, it created standards for identifying when PPE can be used after exposure to contaminants from either fires or medical emergencies, as well as when it considered out of service until it can be deemed clean enough to meet OSHA requirements. Policies associated with the cleaning of PPE, inspection and testing of PPE were also established. The use of extractors, their functionality and requirements associated with cleaning PPE were all created. The biggest challenge for us was purchasing and installing the required equipment. Most of our facilities have limited space and the additional machinery and PPE created

multiple physical and financial challenges that needed to overcome. We will finish installation of the required machinery in 2024 as 3 FCO facilities need additional equipment. The law also required specific annual testing of each active garment. This required the ability for personnel to transition into a separate compliant PPE garment, so that the original can be sent off for testing. Thus far the testing of our PPE has a failure rate that was beyond our budgeted amount and adjustments in both the quantity of PPE ordered as well as funding associated with the testing and repairs of garments will need to be increased.



The use of drones to assist in gathering intelligence, reducing risk, and increasing effectiveness on incidents, continued to show its value during 2023. This was very apparent on multiple occasions, but while assisting on incidents during the record setting storms that occurred during late winter and early spring, the value was unmatched by any other tool or piece of equipment. With this validation, we continue to grow and expand our abilities by adding new UAS aircraft and pilots to the program.

The response to the record setting weather was a substantial undertaking for not just our agency, but throughout

California. The sustained duration of the weather events was significantly challenging. The need to be operationally ready, often increasing staffing for both the management and response resources, for months on end was demanding. Our swift water rescue personnel and equipment, along with high water vehicles, drones, and heavy equipment was used both to mitigate threats from rising water as well as rescue people caught in harms way.

Our rescue team members also assist with Hurricane Hillary as it made landfall in southern California. The impacts were felt throughout the state as rainfall and winds created issues throughout the region. As part of the 29-member team, Regional Task Force 5 departed for a location near the border of California and Mexico in southern San Diego County, to be prepositioned prior to the Hurricane making landfall. The team experience significant rainfall ahead of the storm as they tied in with local agencies. The California Office of Emergency Services (OES) had multiple rescue teams and equipment staged strategically throughout the predicted impact areas. Though some of the resources did not meet significant emergency response demands, the goal of the assignment was to be response ready and not reactive. Because of multiple success stories in 2023 of the benefits associated with RTF teams, OES has indicated a potential increase in the number of requests moving forward.

Operations within FCO continues to rely on the relationships established by those who came before us. It is our goal to continue to grow closer with our partner agencies, finding ways to increase efficiencies and or the services we provide. We are also seeking out new relationships that bring value to both agencies. We are grateful for the cooperative relationships we have with so many other agencies and departments, as we are stronger together. We look forward to 2024, knowing that together, we can overcome any challenges that may arise.

In total Fresno County Fire (FCO) was responsible for and or responded to 15434 emergency calls for service. Again, even after eliminating several thousand low priority calls for service, this is an increase of 3.67% from 2022.

The busiest station in FCO was Station 87 that is located in South Fresno near Jensen ave. and Maple ave. Ladder 87 and Squad 87 share the burden of response demands from this facility.

The busiest single engine was Engine 71 from Station 71 in the City of Parlier.

333 fires in 2023 caused \$10,000 or more damage.

Vehicle Fires (ALL Types of vehicles) were responsible for the most fires causing a financial loss.

Highest dollar damage amount average per fire was associated with Hay Stack fires at causing over \$240,000 in damage per fire.

Over \$13,000,000 in damage to people’s homes in our response area.

Total damage caused by residential fire in 2023 was over \$35,000,000.



ADMINISTRATION BUREAU + **BUDGET OVERVIEW**



The Administration Bureau manages the human resources and finances for the Fresno County Fire Protection District. The Administrative Officer reports directly to the Fire Chief and supervises the Administration Bureau support staff and is responsible for the development and management of the District’s Budget, Annual Independent Audit, CAL FIRE Agreement and works with the District’s auditor to produce the Comprehensive Annual Financial Report (CAFR). The Administration Bureau also has (1) Clerk of the Board, who handles the daily administrative needs of the District’s Board of Directors; (1) Administrative Analyst, who handles procurement, public works projects, grant management, and analytical support; (1) District Finance Analyst, who handles account payables and receivables, payroll, and helps to manage the District’s budget; (1) Senior Personnel Specialist who provides support to the District’s Schedule A Personnel with regards to salary and benefit questions; (1) Office Technician who provides administrative support to the Fire Chief, helps with the administration of the Paid Call Firefighter Program and is the first person to greet the public when they walk into the Front Desk Reception area.

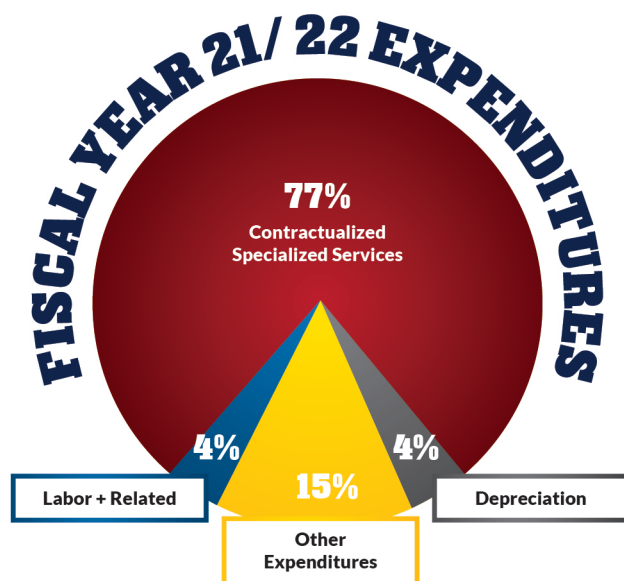
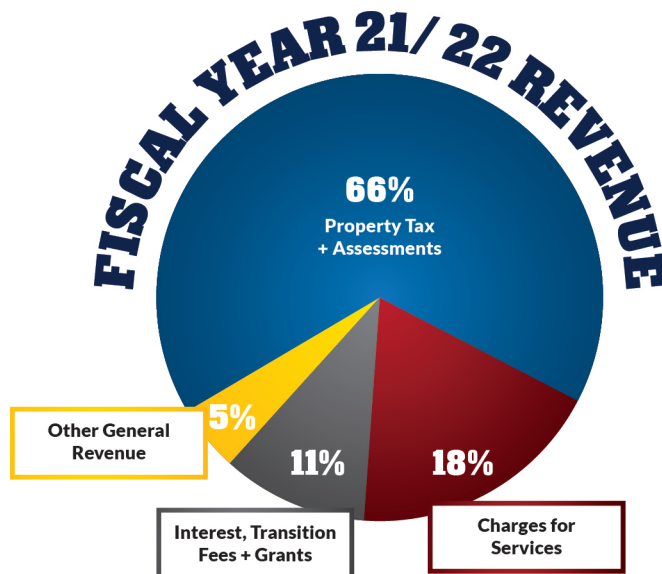
The mission of the Administration Bureau is to strive for excellence when managing the administrative needs of the District and to provide the best and most professional service to the residents of the District.

Highlights for 2023:

- Elected to become subject to the California Uniform Construction Cost Accounting Procedures
- Created and filled the Administrative Analyst position
- Administratively supported the completion of construction for the Fire Station 71 Remodel Project
- Completed the RFP process and awarded a Design-Build contract for construction of the new Fire Station 72

Fiscal Year 21/22 information is shared below as it was approved and validated through an audit. The current budget is based on predictions of anticipated values in all categories.

FISCAL YEAR ENDING JUNE 30, 2022	
REVENUE	
PROPERTY TAX ASSESSMENTS	\$21,739,541
CHARGES FOR SERVICES	\$6,087,818
INTEREST, TRANSITION FEES, GRANTS, RENT	\$3,528,510
OTHER FINANCING REVENUE	\$1,497,147
OTHER GENERAL REVENUE	\$36,125
TOTAL REVENUE	\$32,889,141
EXPENDITURES	
CONTRACTUAL SPECIALIZED SERVICES	\$21,590,990
LABOR AND RELATED COSTS	\$1,052,392
DEPRECIATION	\$1,211,301
OTHER EXPENDITURES	\$4,039,735
TOTAL EXPENDITURES	\$27,894,418
INCREASE (DECREASE) IN NET POSITION	\$4,994,723
NET POSITION - BEGINNING	\$26,736,567
NET POSITION - ENDING	\$31,731,290



2023

MID-VALLEY REGIONAL FIRE TRAINING CENTER ANNUAL REPORT



In 2023, the Mid Valley Regional Fire Training Center (MVRFTC) witnessed remarkable achievements, attributing its success to the unwavering commitment of the Fresno-Kings Unit and Fresno County Fire Protection District employees. The overarching theme of "Community" echoed throughout the year, underscoring the collaborative efforts that defined MVRFTC's accomplishments.

A cornerstone of this success lies in the pivotal role played by the Fire Captains assigned to the Training Bureau and the Administrative Assistant. Their dedication permeates every aspect of the Training Center's operations, be it on the training ground, supporting Vector Solutions, or contributing as a Hospital Liaison. These individuals prove invaluable to MVRFTC's functionality, embodying a shared commitment to serving the Unit.

The broader community, comprising instructional cadres, curriculum developers, and those investing countless hours in training props and supporting new instructors, contributed significantly to the center's recognition among training facilities statewide. Even those not directly involved in site improvements or instructional cadres played a vital role through enhanced station-level training and physical fitness programs, reflecting a collective effort that surpasses the achievements of the past two years.

Building on the momentum from 2022, MVRFTC achieved notable site improvements in 2023, marked by the completion of the live fire residential prop. Additionally, groundwork commenced for a two-story apartment prop, slated for completion by the end of 2024. The fruition of the residential fire prop enabled the live fire cadre to conduct the training center's inaugural live fire first in evolutions, involving the active participation of many.

Looking ahead to 2024, the center aims to amplify live fire training, integrate command and control strategies for both structural and wildland fire mitigation,

and expand class offerings to align with the department's evolving position EDPs. The collective objective is to provide realistic training that enhances the capabilities of all FKU members, ultimately bolstering the capacity to better serve the citizens of Fresno County.

The heart of this success lies in the vibrant and committed community that defines MVRFTC, expressing gratitude to all contributors for shaping and advancing this shared endeavor.



2023 END OF YEAR STATISTICS	
TOTAL HOURS OF TRAINING	162,437
TOTAL JAC HOURS COMPLETED	17,021
MULTI COMPANY DRILLS (DAYS)	40
NEW EMPLOYEE ORIENTATION MODULES	9
REHIRE ACADEMIES	5
TRUCK ACADEMIES	2
SFM + CAL FIRE CLASSES TAUGHT AT MVRFTC	42
PERSONNEL JOURNEYED	13

FIRE PREVENTION + INVESTIGATION



The Fresno County Fire Protection District/CAL FIRE, Fire Bureau has a vast role of responsibilities. These responsibilities include, but not limited to Fire Investigations, Law Enforcement, Civil Cost Recovery, Custodian of Records, Hazard Reduction Inspections, Employee and Records Subpoenas, and reviewing all employees Fire Investigation reports. The Fire Prevention Bureau is responsible for enforcing Criminal and Civil law and maintaining District confidential records.

In 2023, our Law Enforcement Officers Investigators conducted 246 Fire Investigations, assisted other agencies with nine different investigations, 136 Law Enforcement actions including 9 arrests and issuing 20 citations. The Bureau also handled approximately 39 criminal case subpoenas and 33 subpoenas for records.

The Fire Prevention Bureau staff reviewed 3109 fire investigation reports.

Two District Civil Cost Recovery actions were taken. The Custodian of records handled 215 public records requests.



FIRE PROTECTION + PLANNING



2023 YEAR TOTALS

MONTH END TOTALS FOR PROTECTION + PLANNING

ACTIVITY	DISTRICT (LRA)	CAL FIRE (SRA)	AUBERRY	BALD MTN.	FOWLER	HURON	MENDOTA	PARLIER	SAN JOAQUIN	SHAVER LAKE	TOTAL
CONDITIONING LETTERS	72		1			2		1			76
OVER THE COUNTER MEETINGS	58					2	1	2	2	4	69
PLAN REVIEWS	344	3	8	3		15	11	13	6	2	425
FIELD INSPECTIONS	659	16	3	7	1	53	36	73	3	62	913
ANNUAL INSPECTIONS	13	2				22	7	21	7	7	79
SCHOOL INSPECTIONS	31	2	1		1		1	2	7		45
WEED/FIRE HAZ INSPECTIONS	2427										2427
FIRE REPORTS	105										105
KNOX	55	1									56
INSURANCE INQUIRIES	25					5	11		3	1	45
4290 INSPECTIONS		34		3							37



FLEET SERVICES



It's inspiring to learn about Fleet Service's remarkable achievements in 2023! The successful recruitment of two out of three vacant Heavy Equipment Mechanics positions early in the year, coupled with their subsequent training and development, has undoubtedly contributed to the team's impressive overall productivity. Despite challenges in parts and supplies acquisition, the team's unwavering dedication is evident in the remarkable 84.19 percent productivity rate, with 8493.60 hours logged, out of 10,088 available.

The collaboration with Valley ROP for high school internships is a commendable initiative, fostering mentorship and creating opportunities for the next generation of heavy equipment mechanics. The plan to hire additional interns for the summer of 2024 reflects a commitment to ongoing skill development and building a robust talent pipeline.

The acquisition and outfitting of a new command vehicle for B81, the refurbishment of Dozer Tender 43, and the dedication of a 2005 HME engine to the Mid Valley Training Center highlight the team's commitment to maintaining and upgrading the fleet. Notably, Fleet Services also extends its expertise to other fire agencies in the operational area, showcasing a collaborative approach, and ensure we are all ready to respond to the next emergency.



The Graphics Department's significant role in enhancing the fleet's functionality and aesthetics is commendable.



Their dual role, providing internal support and extending services to multiple public safety agencies in the central valley, showcases versatility and expertise beyond immediate needs. This collaboration underscores the department's commitment to serving the broader community, contributing to the visual identity and functionality of emergency response vehicles.

Despite challenges, the dedication to keeping frontline equipment in service with minimal downtime is commendable. Fleet Services' commitment to providing the highest quality work and customer service is evident in the continuous analysis and adjustment of practices. The anticipation of improvements in all aspects of the operation in the coming year reflects a forward-looking and adaptive mindset.

The contributions of both the Graphics Department and Fleet Services as a whole undoubtedly add efficiency, visual distinction, and positive impact to the entire fleet.

PUBLIC EDUCATION + INFORMATION



Fire safety education is a crucial aspect of promoting public safety and minimizing the potential risks associated with fires. Through targeted educational programs, individuals gain essential knowledge about fire prevention, emergency response, and the proper use of firefighting equipment. These initiatives not only raise awareness about the importance of fire safety but also empower communities to take proactive measures in safeguarding lives and property. By imparting information on fire hazards, escape routes, and the significance of early detection, fire safety education plays a pivotal role in reducing the incidence of fires and ensuring that people are well-prepared to respond effectively in case of an emergency. This knowledge fosters a culture of responsibility and preparedness, ultimately contributing to a safer and more resilient society.

In 2023, the Public Education and Information team attended over 92 in person events providing educational information on fire and life safety. These events included, but not limited to, several parades, National Night Outs, Fresno Home and Garden Show, The Big Fresno Fair, multiple trunk or treats as well as a many career days. At these events we handed out fire prevention materials and presented safety education information, all to help eliminate risk.

We also, delivered 23 in person elementary school programs reaching 2,573 school children. These schools included Mendota Elementary, Raisin City Elementary, and Fairmont Elementary to name a few. We also have installed approximately 25 smoke alarms this past year and 15 carbon monoxide detectors to homeowners in need of a replacement. The Public Information Bureau currently has over 16,000 Facebook followers, 12,700 Twitter followers, and 8,126 Instagram followers.



CAPITAL FACILITIES MAINTENANCE + IMPROVEMENTS



In the year 2023, the Facility Maintenance Crew of Fresno County Fire, led by the exceptional Fire District Heavy Equipment Fire Operators, HFEO Roberts and HFEO Triffon, has displayed unwavering dedication, skill, and a proactive attitude. Their dual role as Fire District Heavy Equipment Fire Operators for Dozer 43 and facility maintenance personnel has been integral to the continued success of the fire district. Though the day-to-day activities keep them very busy, below are the notable achievements for 2023.



The completion of backup generators at all district stations is a significant milestone. This achievement ensures that our fire stations are equipped with reliable backup power, reinforcing our ability to respond effectively during emergencies. The successful installation of a mobile home at fire station 74 reflects the commitment to enhancing living conditions and amenities for our personnel and promoting a supportive environment. The proactive approach to replacing air conditioning units at multiple stations demonstrates the crew's commitment to maintaining a comfortable and efficient working environment for our firefighters. The plan to replace more units in the coming year reflects a forward-thinking approach to facility maintenance while being fiscally responsible. The crew's effective collaboration with vendors for facility upgrades and repairs is commendable. This partnership has been instrumental in achieving successful outcomes within budget constraints, ensuring the longevity of our facilities. The strong reliance on field reports for

timely information about station issues is crucial for quick decision-making and efficient resolution of maintenance issues. This approach enhances communication and ensures the smooth functioning of fire district facilities and optimizing operational efficiency. In the face of inflationary pressures, the crew's dedication and skill set have resulted in substantial cost savings for the fire district. Their ability to find innovative solutions and undertake repairs efficiently has been instrumental in navigating financial challenges and showcasing fiscal responsibility.



The crew's active involvement in the remodel and completion of Parlier Fire Station 71, including seamless collaboration with the contractor on the preparation and site work for a 1000-square-foot addition, demonstrates an extraordinary level of commitment and adaptability. This project enhances the station's functionality and aesthetics.

As we move forward, the crew remains committed to ongoing capital improvement projects, including planned asphalt and roof replacements. This dedication underscores our commitment to maintaining and enhancing the infrastructure of the fire district, ensuring a resilient and reliable environment.



DISTRICT STATISTICAL OVERVIEW

BATTALIONS 11 - 12



BATTALION 11

APPARATUS	MEDICAL ASSIST	MEDICAL	FIRE ASSIST	STRUCTURAL FIRES	OTHER FIRES	PUBLIC ASSIST	FIRE + FALSE ALARMS	HAZARDS	ASST HAZARDS	LAW	OUT OF UNIT RESPONSE	COVER FOR CO-OP	VEG FIRES	TOTAL
E72	0	101	0	6	3	1	8	3	0	NA	17	0	12	151
251 Calls in 2022													39.84%	↓
L72	0	274	2	5	8	10	13	7	0	NA	9	0	4	333
106 Calls in 2022*													214.15%	↑
<small>*2022 was the first full year of being in service.</small>														
E74	0	204	0	14	13	15	14	8	0	NA	2	1	18	289
411 Calls in 2022													29.68%	↓
P74	0	9	0	0	0	0	0	1	0	0	NA	0	1	11
2023 is First Year in Service at Station 74														

BATTALION 12

APPARATUS	MEDICAL ASSIST	MEDICAL	FIRE ASSIST	STRUCTURAL FIRES	OTHER FIRES	PUBLIC ASSIST	FIRE + FALSE ALARMS	HAZARDS	ASST HAZARDS	LAW	OUT OF UNIT RESPONSE	COVER FOR CO-OP	VEG FIRES	TOTAL
E75 PCF STAFFED	0	4	0	0	1	0	2	0	0	0	NA	0	1	8
9 Calls in 2022													11.11%	↓

BATTALIONS 13 - 14



BATTALION 13

APPARATUS	MEDICAL ASSIST	MEDICAL	FIRE ASSIST	STRUCTURAL FIRES	OTHER FIRES	PUBLIC ASSIST	FIRE + FALSE ALARMS	HAZARDS	ASST HAZARDS	LAW	OUT OF UNIT RESPONSE	COVER FOR CO-OP	VEG FIRES	TOTAL
E77 PCF STAFFED	0	13	0	0	0	0	0	0	0	0	NA	0	1	14
43 Calls in 2022 67.44% ↓														
WT 77 PCF STAFFED	0	0	0	13	0	0	3	0	0	0	NA	0	11	27
1 Call in 2022 2600% ↑														

BATTALION 14

APPARATUS	MEDICAL ASSIST	MEDICAL	FIRE ASSIST	STRUCTURAL FIRES	OTHER FIRES	PUBLIC ASSIST	FIRE + FALSE ALARMS	HAZARDS	ASST HAZARDS	LAW	OUT OF UNIT RESPONSE	COVER FOR CO-OP	VEG FIRES	TOTAL
E93	5	481	4	9	66	22	39	14	0	1	NA	8	20	669
629 Calls in 2022 6.36% ↑														
WT 93	0	9	3	11	35	0	2	0	0	0	NA	0	38	98
61 Calls in 2022 60.66% ↑														
E94	1	255	1	28	75	4	28	6	0	0	NA	11	50	459
447 Calls in 2022 2.68% ↑														

BATTALION 91

PREVIOUSLY BATTALION 15



APPARATUS	MEDICAL ASSIST	MEDICAL	FIRE ASSIST	STRUCTURAL FIRES	OTHER FIRES	PUBLIC ASSIST	FIRE + FALSE ALARMS	HAZARDS	ASST HAZARDS	LAW	OUT OF UNIT RESPONSE	COVER FOR CO-OP	VEG FIRES	TOTAL
E90	6	870	4	32	106	13	48	32	1	1	NA	3	48	1164
	1172 Calls in 2022												0.68%	↓
WT 90	0	16	2	32	42	1	6	0	0	0	NA	0	12	11
	90 Calls in 2022												23.33%	↑
E94	1	255	1	28	75	4	28	6	0	0	NA	11	50	459
	447 Calls in 2022												2.68%	↑
E95	7	690	19	20	89	26	66	22	0	0	NA	16	89	1044
	985 Calls in 2022												5.99%	↑
E96	3	1169	9	17	104	18	119	27	0	0	NA	1	71	1538
	1502 Calls in 2022												2.40%	↑
WT 96	0	6	1	8	20	1	5	0	0	0	NA	0	21	62
	45 Calls in 2022												37.78%	↑

BATTALION 71

PREVIOUSLY BATTALION 17



APPARATUS	MEDICAL ASSIST	MEDICAL	FIRE ASSIST	STRUCTURAL FIRES	OTHER FIRES	PUBLIC ASSIST	FIRE + FALSE ALARMS	HAZARDS	ASST HAZARDS	LAW	OUT OF UNIT RESPONSE	COVER FOR CO-OP	VEG FIRES	TOTAL
E85	387	161	105	23	27	31	25	20	9	0	NA	2	19	809
	589 Calls in 2022												37.75%	↑
E86	2	428	4	20	16	19	31	29	0	0	NA	3	30	582
	626 Calls in 2022												7.03%	↓
WT 86	0	6	0	44	23	0	11	1	0	0	NA	0	33	118
	188 Calls in 2022												18%	↓
L87	289	187	379	31	84	29	114	16	26	0	NA	0	35	1190
	1138 Calls in 2022												4.57%	↑
SQ 87	404	508	206	56	167	25	77	28	1	0	NA	9	59	1540
	1540 Calls in 2022												No Change	
R87	5	29	0	0	0	1	0	1	0	1	NA	0	0	46
	47 Calls in 2022												2.13%	↓
E89	7	886	40	64	177	30	98	44	0	0	NA	21	66	1433
	1282 Calls in 2022												11.78%	↓

BATTALION 81

PREVIOUSLY BATTALION 18



APPARATUS	MEDICAL ASSIST	MEDICAL	FIRE ASSIST	STRUCTURAL FIRES	OTHER FIRES	PUBLIC ASSIST	FIRE + FALSE ALARMS	HAZARDS	ASST HAZARDS	LAW	OUT OF UNIT RESPONSE	COVER FOR CO-OP	VEG FIRES	TOTAL
E71	5	1048	5	56	169	49	126	59	0	0	NA	20	45	1582
	1474 Calls in 2022												7.33%	↑
E82	11	789	24	77	121	14	82	45	2	1	NA	18	36	1220
	1045 Calls in 2022												16.75%	↑
WT 82	0	119	3	96	100	3	22	8	0	0	NA	0	79	430
	377 Calls in 2022												14.06%	↑
E83	14	498	12	91	117	31	74	51	1	0	NA	56	34	979
	921 Calls in 2022												6.30%	↑
E84	101	560	42	45	92	46	47	34	6	0	NA	12	51	1036
	1016 Calls in 2022												1.97%	↑

P71 REASSIGNED TO STATION 74 AS PATROL 74 IN BATTALION 11

BRUSH ENGINES



APPARATUS	MEDICAL ASSIST	MEDICAL	FIRE ASSIST	STRUCTURAL FIRES	OTHER FIRES	PUBLIC ASSIST	FIRE + FALSE ALARMS	HAZARDS	ASST HAZARDS	LAW	OUT OF UNIT RESPONSE	COVER FOR CO-OP	VEG FIRES	TOTAL
BR 73	0	20	1	1	1	3	2	1	0	0	0	0	3	32
	44 Calls in 2022												27.27%	↓
BR 74	121	0	5	5	5	0	4	0	0	0	2	0	4	47
	25 Calls in 2022												88%	↑
BR 75	014	0	0	0	2	3	0	0	0	0	3	0	3	25
	28 Calls in 2022												10.71%	↓
BR 77	0	3	0	1	2	1	0	0	0	0	1	0	1	9
	20 Calls in 2022												55%	↓
BR 94	0	12	3	0	10	1	2	0	0	0	1	0	11	40
	34 Calls in 2022												17.65%	↑

DOZER 43 + BREATHING SUPPORT



DOZER

APPARATUS	MEDICAL ASSIST	MEDICAL	FIRE ASSIST	STRUCTURAL FIRES	OTHER FIRES	PUBLIC ASSIST	FIRE + FALSE ALARMS	HAZARDS	ASST HAZARDS	LAW	OUT OF UNIT RESPONSE	COVER FOR CO-OP	VEG FIRES	TOTAL
TD 43	0	1	0	6	15	4	7	0	0	0	0	0	63	96
81 Calls in 2022													18.52%	↑

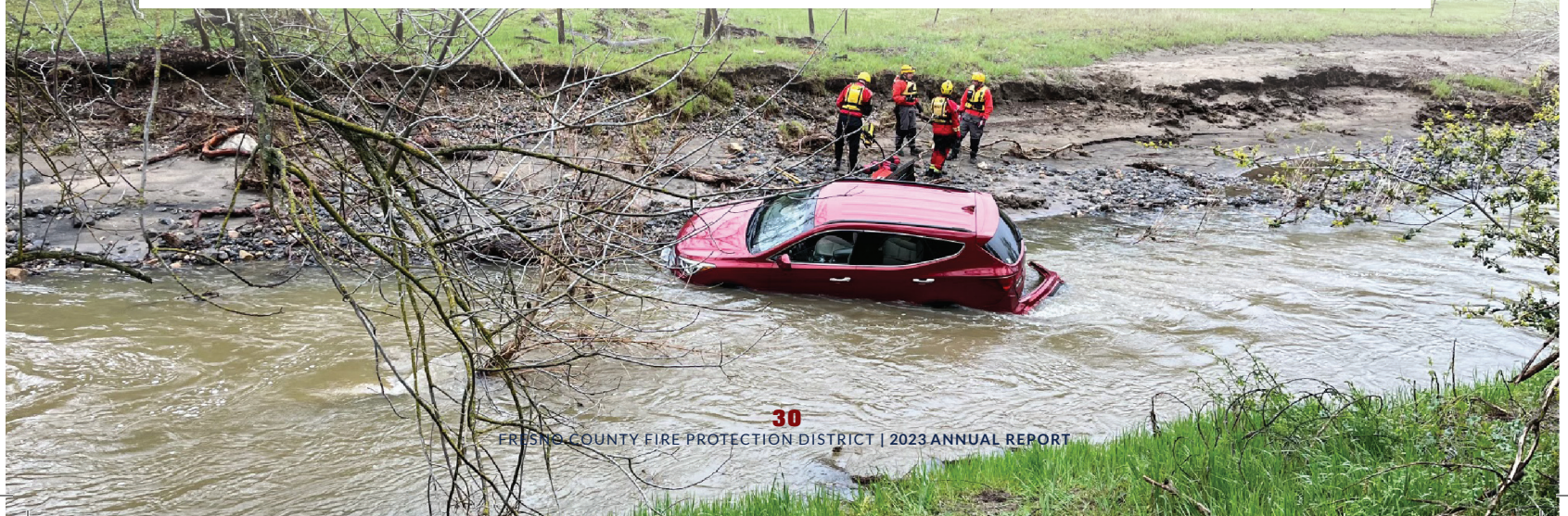
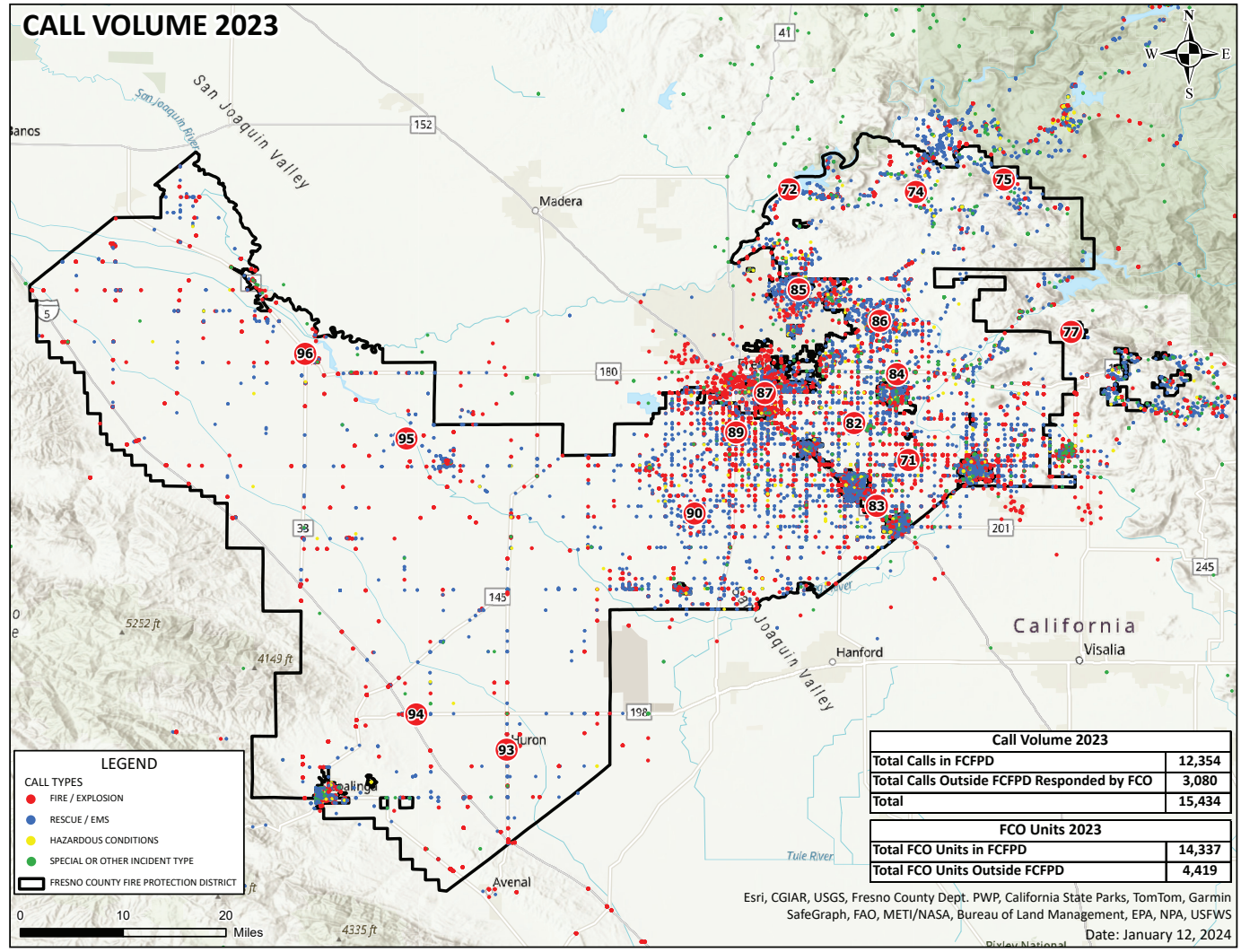
BREATHING SUPPORT

APPARATUS	MEDICAL ASSIST	MEDICAL	FIRE ASSIST	STRUCTURAL FIRES	OTHER FIRES	PUBLIC ASSIST	FIRE + FALSE ALARMS	HAZARDS	ASST HAZARDS	LAW	OUT OF UNIT RESPONSE	COVER FOR CO-OP	VEG FIRES	TOTAL
BS 82	0	0	2	51	12	0	0	0	0	0	0	0	1	66
94 Calls in 2022													29.79%	↓

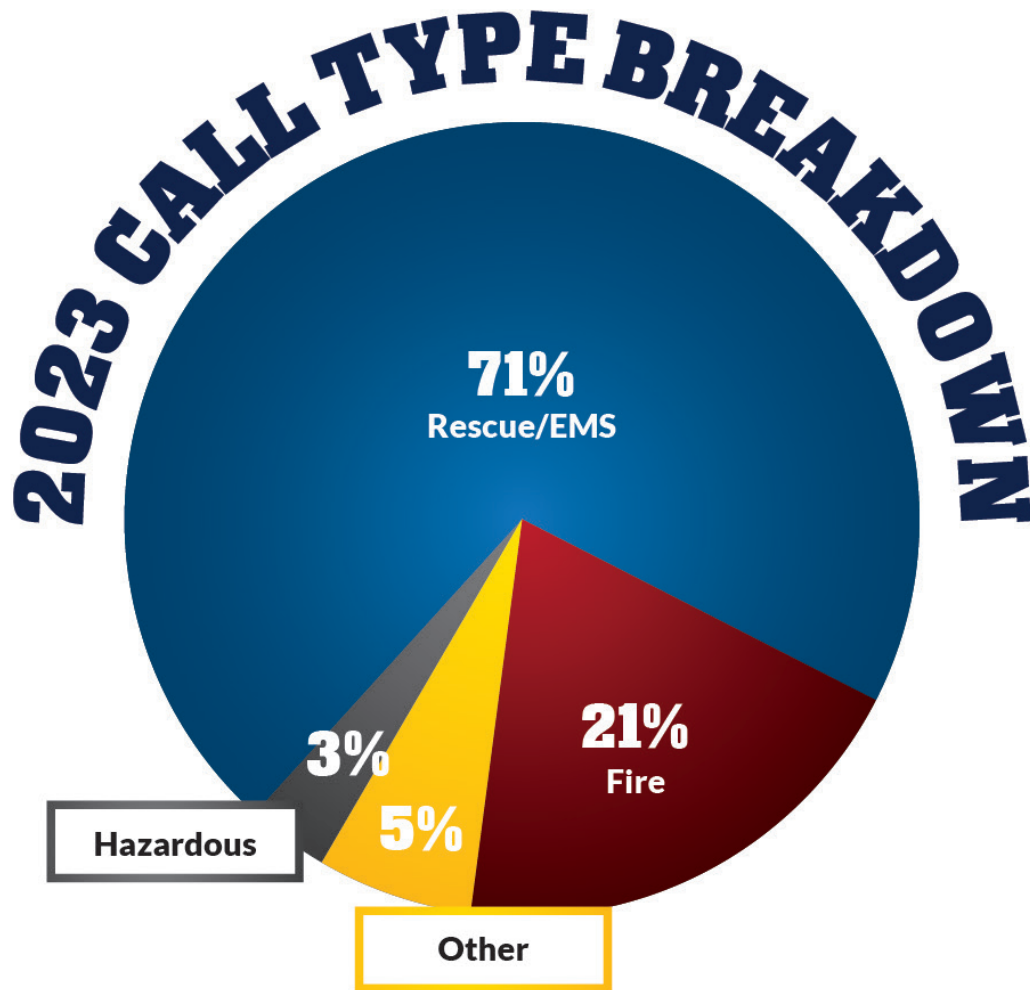
EMERGENCY COMMAND CENTER



24,195 EMERGENCY CALLS AND 42,486 ADMINISTRATIVE CALLS



OVERVIEW



STRATEGIC PLAN ACCOMPLISHMENTS



As we look back at 2023 and the objectives identified in the 2022-2025 Strategic Plan, we highlight the accomplishments achieved or those that we have made great strides forward in.

These objectives listed below represent the most impactful accomplishments and are only the highlights of achievements in 2023.

In an effort to accomplish Objective d, (Establish opportunities to begin developing long term plans for capital improvement projects, identifying the repair and or improvements options, timelines, and anticipated budget) staff has created a more robust inventory and prioritize the known and anticipated repairs. We have seen an improvement in our ability to take on projects on our timelines and not be reactive to situations saving time and money.

In an effort to accomplish Objective e, (Evaluate facilities and equipment and determine a budget and plan to increase opportunities to maintain a continuity of operations) new inventories for all components of fire equipment, safety gear, and related tools and equipment, as well as facility improvements related to our ability to serve the public were established. Staff then secured and prioritized funding to ensure improvements in each area were accomplished. Most notably, the addition of generators and PPE extractors at all facilities was nearly complete as the year ended.

In an effort to accomplish Objective g, (Relationships with cooperators are vital to our overall success to ensure the best service possible. As we all anticipate and make plans for upcoming changes, ensure communication between the departments is frequent and detailed enough to confirm both departments continue to operate as effectively and efficiently as possible) increased collaboration and participation at meetings and events that include our cooperators. Such events as the revitalized Central Valley Fire Chiefs Association, as well as increased informal meetings, have proven vital to ensure communication lines remain open and intel is exchanged.

In an effort to accomplish Objective i, (Collaborate with Fresno County Board of Supervisors, and or other state, federal or local government entities when possible on public education events and or the creation and dissemination of material) Staff have made intentional effort to collaborate with entities to ensure the public has consist and accurate information in a timely manner. This became a requirement as the county wide impacts of recording setting weather events and their impacts created issues throughout the region in early 2023. Those established relationships continued throughout the year and are getting stronger.

In an effort to accomplish Objective s, (Establish a group that reviews and makes recommendations related to training and safety impacts for the District.) The Fresno Kings Unit reimplemented the Training and Safety Committee. This group has a representative from each division and program to ensure recommendations are brought forward in timely manner and safety issues are addressed as soon as possible.

In an effort to accomplish Objective t, (Evaluate fire equipment and establish replacement plans.) All fire equipment budgets have been validated and adjusted as needed to ensure the ability to meet purchasing demands to maintain compliance with expectations, policies, laws and regulations as applicable.

In an effort to accomplish Objectives u & w, (Determine opportunities for the enhancement of station primary and secondary alerting and communication, for emergency notifications, functional alerting, radio communication, such as infrastructure, network, daily use, and response time notifications. And Evaluate technologies associated with automatic vehicle locator (AVL), Computer Automated Dispatching (CAD) and resource tracking to replace or upgrade both hardware and software.) The biggest improvement in this category has come from a contract for services from Tablet Command. The Tablet Command platform has the ability to among other things to track resources, two-way CAD communication and resource status, as well as incident personnel accountability has dramatically improved our position. Currently only staff and chief officers are using the platform as funding for rolling out the service to 100% of all our equipment needed to be spread out over several fiscal years both to reduce financial impacts, but more importantly to not cut the life span of the current gear short.

In an effort to accomplish Objectives x, (Ensure best practices are implemented in the design, construction and or updating of facilities.) Meetings and tours with other departments, as well as with experts in the area of design and construction have taken place routinely. In the selection process, as well as day to day activities once engaged, the pursuit to ensure compliance with best practices has never wavered. With the renovation of Parlier Station 71 and current build of Millerton Station 72 the concept is easier to apply than when dealing with repairs to current facilities. Though more challenging, the vast majority of facilities are older stations that need continuous attention. Limited financial availability over years can create a culture of wanting to cut corners. However, the concept of ensuring best value in every decision, not lowest bid, brings us back to meeting this goal and will continue to be the cadence that moves us forward.

In an effort to accomplish Objectives y, (Purchase equipment, establish a process and ensure personnel are trained on the need and use related to the reduction of carcinogens and the exposure from gear and equipment.) Kits have been added to every engine and breathing support in the District. New expectations for compliance were issued and now new OSHA standards as well as NFPA regulations have come forward to help finalize our plan. Extractors and procedures for use have been sent throughout the District to help meet the intent. The concepts have been integrated into mutli-company drills to ensure everyone knows and implements the standards.

In an effort to accomplish Objectives z, (Ensure depth of CADRE participation in all aspects of employee training including support functions such as Critical Incident Stress Management (CISM) teams.) We have made significant strides in achieving this goal, however more work can still be done. The depth, frequency, and quantity of training required today is significant. The speed at which employees are asked to promote to fill vacancies has increased dramatically. What was once a rare event (employee asked to promote to fire apparatus engineer with less than 3 seasons of experience) is considered normal. Time on the job is the best solution, but limiting risk, by providing the tools, techniques, and slides needed between the point they start and the point the employee has the experience to ensure success, is the focus. Our current solution is to increase the amount of training. The only way that is possible is the depth of our cadre's. Though depth has increased in so many areas that amount of courses and type of training requires more. We will continue to support this goal to help ensure employees have what they need to be successful.

STRATEGIC PLAN ACCOMPLISHMENTS CONTINUED

In an effort to accomplish Objectives bb, (Incorporate debriefing, after action reviews and current best practices to increase potential for employee health and resiliency, while sustaining operational effectiveness.) We have made significant strides in this category as well; however we have more work to do. We have been successful in debriefing after incidents and even pushing out some information via email or Vector Solutions assignment for others that weren't there first hand to learn from. But the frequency of little moments missed and information not disseminated throughout the all programs is still too high. The Training and Safety Committee, along with several subject area experts are creating a new formal checkoff sheet and reference guide to help ensure we are successful in accomplishing this goal in its entirety and with sustainability.



PRIORITIES FOR 2024



As we continue to strive to accomplish more within the Strategic Plan and move programs forward, we wanted to take the opportunity to declare our priority objectives for 2024.

Ensure revenue meets or exceeds anticipated expenditures.

Increase staffing to eliminate vacancies and establish glide path to meet projected work week adjustments, reevaluating current assignments and adjusting as needed to ensure maximum capacity, efficiencies and effectiveness.

Complete a Community Risk Assessment and Standards of Coverage document and improve dissemination of response analytics internally.

Improve depth of Command and Tactical Channels and increase redundancy in Dispatching and emergency Alerting.

Accomplish capital improvement projects that increase opportunities for effective service delivery.

Complete the 2024 ISO review and establish priorities to accomplish and prep for the next cycle.

Improve communication and public safety education material that can help effect change to reduce risk.



WE ARE LOYAL, PROUD AND RESPECTFUL OF OUR PROFESSION, OUR LEADERS, OUR UNIT, OUR DEPARTMENT, AND THE PEOPLE WE SERVE.

WE ARE HONEST, RELIABLE, AND ADHERE TO HIGH MORAL STANDARDS. WE DEMONSTRATE AND ENCOURAGE THE HIGHEST ETHICAL BEHAVIOR. OUR WORD IS OUR BOND.



WE STRIVE TO BE THE BEST AT WHAT WE DO. WE PERFORM OUR JOBS TO THE HIGHEST DEGREE OF SKILL AND COMPETENCY.

WE CONSTANTLY SEEK OPPORTUNITIES TO MAKE IMPROVEMENTS IN OUR JOBS, SUPPORT NEW IDEAS, ENCOURAGE PARTNERSHIPS AND DEVELOP POSITIVE WORKING RELATIONSHIPS WITH OUR COOPERATORS. TOGETHER WE ARE STRONGER.



HONOR - INTEGRITY - COOPERATION - PROFESSIONALISM

15 CAREER STAFFED STATIONS, COVERING 2655 SQUARE MILES

[FresnoCoFire](#)
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